



Access Statement for Sacrewell



This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

July 2016



Introduction

Sacrewell is a heritage farm attraction including a restored / conserved 18th Century Grade II* listed watermill, with recorded site history as far back as the Romans. Situated between the historic city of Peterborough and the beautiful market town of Stamford, it is clearly signposted off the A47 Peterborough to Leicester road, where the A47 crosses the A1 at Wansford. The site includes acres of farmlands, buildings, animal paddocks and a campsite.

The Welcome Centre is situated at the top of a small hill with a flat approach from the car park. The rest of the site is spread across a small valley-like area, including a mill pond and river at the lowest point. You can also enjoy our cafe and shop, these are situated in the single storey Welcome Centre with step free access.

We encourage our visitors to touch exhibits and interact with our animals, all with large print information close by. In the mill we offer subtitled and BSL video interpretation, plus fixed location audio narration.

There is varied terrain at Sacrewell, which can become muddy in bad weather. There are wide paths across the majority of the site, and a wheelchair available to loan free of charge.

Staff are available onsite during your visit should you require any assistance or extra information.

We look forward to welcoming you. If you have any queries or require any assistance before your arrival please contact us on 01780 782254 or email us at info@sacrewell.org.uk

Pre-Arrival

- For full details and maps of how to reach us please see directions on our 'Contact us' section of our website. Alternatively, you can plan your journey by car or public transport using a journey planning website using our postcode PE8 6HJ as the destination.
- The nearest railway stations are Stamford (6.7miles) and Peterborough (8.6miles). Taxis are available at the station
- Using CallConnect on demand bus service will bring you directly to Sacrewell on pre-booked journeys Monday - Saturday. Call CallConnect on 0345 263 8153 for more information.

Car Parking and Arrival

- There is ample complimentary parking, with 4 clearly marked Blue Badge bays which are 10 metres from the main entrance. In high season, there is additional overflow parking.
- There are 3 speed bumps along the driveway marked clearly.
- The onsite car park surface is grass, gravel and concrete, with natural lighting only.
- There is a marked tarmac pedestrian walkway with zebra crossings
- Step free access throughout Welcome Centre with a tiled floor - depending on the weather there will also be flat doormats.
- Entrance door is automatic with a width of 129cm / 51 inches.



Main Entrance, Reception and Ticketing Area

- The main entrance and ticket are situated in the step free Welcome Centre.
- The area is evenly and well-lit with overhead lighting consistent throughout the visitor reception, shop and cafe.
- There is a lowered section of the welcome desk, at 76cm / 30 inches, with chairs depending on visitor needs.
- A magnifying glass, pen and pad of paper are available at the counter, and there is a clear line of site / no visible obstructions to aid lip reading and visitors with a visual impairment.
- We offer a complimentary carer ticket policy; please make this known when you're purchasing your tickets.
- If you are planning to visit us again, or have a membership with us then we offer a complimentary Sacrewell Access Card. This is a laminated credit card-size card made out in the name of the person with the disability and valid for 1 year from date issued. The benefit of this is that every time you visit you simply need to show the card to receive 1 carer entry free.
- We do have one wheelchair to hire, free of charge. Please contact us in advance to book this.
- We welcome dogs to our visitor attraction, with water bowls spread across site.
- Once you are ready to proceed, carry on through the second automatic entrance door with a width of 129cm / 51 inches into the attraction, the path carries on a slight incline to meet the main path.

Attraction (displays, exhibits, rides etc.)

- Interpretation boards are all in large text, with a pictorial representation where possible. Additionally we have 2 tall signposts, 1 at the Welcome Centre and 1 at the tractor pick up point, with directional arrows to main sites areas.
- Across the site the floor surfaces vary between grass, gravel, concrete, tiled and (specifically the mill interpretation area) a cobbled floor surface.
- The Animal Village (pictured below) is at the top of the site on a slight incline, with a small paddocked gravel outdoor area for petting animals, two indoor areas to visit and Male / Female public toilets. The outdoor animal pens have a low pen height of 67cm / 26 inches and have minimum clearance width of 171cm / 67 inches between pens.



- The Playbarn is a large barn to right of the Welcome Centre, up a concrete path on a slight incline. The facilities include an outdoor area for children to play in, an indoor soft play area, a seating area of picnic tables, a soft drinks bar and public toilets. The entrance doors are a twin set, both with a minimum width of 83cm / 32.5 inches. The picnic tables are well spaced out and have a table top height of 71cm / 28 inches. The soft drinks bar has a counter height of 95cm / 37.5 inches. There is overhead lighting.

- The animal paddocks for larger animals (such as sheep or donkeys) are spread throughout the site and are fenced with wood and plus a metal mesh for the first 86cm / 34 inches.
- The 18th Century Grade II* listed working water Mill is a 4-storey building with interpreted exhibition spaces, public toilets and a hand wash station. All effort has been made to ensure this historical building is as accessible as possible.
- On the right of the gravel mill courtyard is a glass walled exhibition area (pictured below) including an audiovisual display with subtitled and BSL video interpretation, metal rubbings and a miniature model encased in glass to view in 360°. Please be aware the floor surface in this area is cobbled stone.



- The Mill house ground floor has a furnished drawing room with a wooden floor surface and a stone tiled kitchen and corridor. There is WWII era music played throughout, and a door width minimum of 75cm / 29.5 inches. Please be aware of steps of 2 cm / 1 inch at room doorways, and slight sloping of floor tiles between the kitchen and corridor.
- The Mill ground floor has a glass protective viewing cover watermill, interpretation panels are large print and pictorial, with a minimum door width throughout of 91cm / 36 inches. This is accessed via the gravel mill front, or via curved ramp in the mill gardens with a width of 91cm / 36 inches. There are narrow,

- steep historic stairs with handrails to all further floors, including fixed location audio narration on 2 further floors.
- One area on the ground floor, to the left of the water wheel called Miller's Toil, is only accessible via 1 step from the water wheel of 1.5cm / .5 inches or via 1 step from the bakery of 6cm / 2.5 inches.
 - The mill garden is a grassed area with planted borders and picnic tables. One picnic table has removable benches to give a clearance height of 71cm / 28 inches. All others have a table height of 76cm / 30 inches
 - The mill pond and bird hide behind the mill are accessed via a flight of external steps to the left of the bakery or via a steep grass incline near the stream at the end of the mill garden. We are currently looking at ways to improve this access.
 - The stable barn is an L-shaped barn building on an incline past the Mill area which is usually empty of exhibits and often used during special events. The minimum door width throughout is 89cm / 35 inches and there are two internal doorways and overhead lighting. There is a concrete ramp to access the stables, with a light swinging mesh and wooden doors.
 - The Stables (pictured below) are located by the stable barn and are an outdoor animal attraction with a hand wash station, which can be accessed from three different paths. Either the stable barn concrete ramp, or from two outdoor paths on a slight decline. The stables currently house Apple, our Suffolk Punch mare, with a stable door height of 128cm / 50.5 inches. The floor surface is concrete.



- Millstream Meadow and Pooh Sticks Bridge are opposite the Mill area and consist of a wide wooden bridge with a hand wash station and a large sloped grass area leading down to a small stream and small wooden pond dipping platform. The bridge is over 3 metres wide has a wooden and metal mesh floor, and is on a slight incline from the concrete. The sloped Millstream Meadow is usually empty of exhibits, but is used for outdoor plays and children's pond dipping activities in the summer.
- There is a small children's playpark and mini hedge maze opposite the large animal paddocks on the way down to the Mill, with a hand wash station. The children's playpark has swings and a slide, the floor surface is grass and rubber mesh in high traffic areas and can be uneven. The entrance width is 165cm / 65 inches.
- The tractor and trailer rides are a timed weather dependent family friendly tour activity lasting a minimum of 15 minutes and can be booked at an additional cost in the Welcome Centre. One member of staff drives the tractor and gives a tour over a speaker system of the wider site. The trailer is accessed via 3 metal steps at a clearance of 33cm / 13 inches, each step is then 28cm / 11 inches and 61cm / 24 inches wide There are forward facing backed benches with soft seat cushion padding and a leg clearance of 23cm / 9 inches.

Public Toilets

Public toilets are located across site in four locations: Welcome Centre, Playbarn, Animal Village and the Mill. All four locations offer accessible toilets. Due to the historical and working nature of the site, each location has different dimensions listed below.

- Welcome Centre accessible toilet is directly opposite the cafe, with a light sliding door width 86.5cm / 34 inches. The toilet height is 43cm / 17 inches with a transfer space of 86.5cm / 34 inches to the left of the toilet, when facing the toilet. There are vertical rails either side of basin and toilet and a horizontal rail on the side wall adjacent to the toilet. There is also a red emergency pull cord to alert staff if needed.
- Animal Village has two accessible single sex toilets. The female toilet is accessed via two doors width minimum 71cm / 28 inches. The toilet height is 47 cm / 18.5 inches with a transfer space of 81cm / 32 inches to the right of the toilet, when facing the toilet. There are vertical rails either side of basin and toilet and a horizontal rail on the side wall adjacent to the toilet. There is also a red emergency pull cord to alert staff if needed. The male toilet is accessed via a ramp and then doorway width minimum of 78cm / 31 inches. The toilet height is 47cm / 18.5 inches with a transfer space of 125cm / 49 inches to the right of the toilet, when facing the toilet. There are vertical rails either side of basin and toilet and a horizontal rail on the side wall adjacent to the toilet. There is also a red emergency pull cord to alert staff if needed.
- The Playbarn has a unisex accessible toilet, with a doorway width minimum of 86.5cm / 34 inches. The toilet height is 48cm / 19 inches with a transfer space of 81cm / 32 inches to the left of the toilet, when facing the toilet. There are vertical rails either side of basin and toilet and a horizontal rail on the side wall adjacent to the toilet. There is also a red emergency pull cord to alert staff if needed.
- Mill accessible toilet is accessed via a small cobbled floor entrance, door width minimum 71cm / 28 inches. The toilet height is 48cm / 19 inches with a transfer space of 89cm / 35

inches to the left of the toilet, when facing the toilet. There are vertical rails either side of basin and toilet and a horizontal rail on the side wall adjacent to the toilet. There is also a red emergency pull cord to alert staff if needed. The Mill accessible toilet is pictured below.



Catering

- The cafe (Origin 8) is situated in the step free Welcome Centre.
- The entrance door to the cafe is 135cm / 53 inches.
- The door width from the cafe to their outside picnic seating area is 83cm / 32.5 inches – please be aware this is a minimum width as during hot weather the double doors will be opened.
- Tables in the cafe are wooden and well-spaced apart with a clearance height from the floor of 63.5cm / 25 inches. We do offer table blocks to raise the clearance height, please contact us in advance of your visit and we can reserve a raised table.
- The chairs in the café are upright without arms. There are also two areas of sofa seating.
- Tables in the outdoor seating area are wooden circular picnic tables and are well-spaced apart. They have a height clearance of 67cm / 28.5 inches, and between the seats on the table there is a clearance width of 73 cm / 28.5 inches.
- Lighting in all areas is natural daylight, with overhead lighting used.
- The cafe is self-service, however staff can assist on request.
- Menu options are printed and shown on the cafe counter, staff can assist by running through the daily menu with you.
- Crockery is white, contrasting with the natural wood tables inside and the wooden picnic tables in the outside seating area.
- The nearest public toilets are directly outside the main cafe entrance door, a distance of approx 3 metres.
- Where possible ingredients are sourced locally. We do our best to cater for dietary requirements, please contact us in advance to check any specific requests you have.

Shop

There is a shop with a wide range of souvenirs, books, toys, refreshments and camping necessities (such as toiletries, tent pegs etc).

- Step free access to the shop in the Welcome Centre, and level throughout.
- Each item is priced with a small printed price sticker, staff are available to assist with any queries.
- There is ample room within the shop for a large wheelchair manoeuvre and turn.
- There are two large fridges with pull open doors.
- The tills are located at the welcome desk / reception including a lowered section of the welcome desk, at 76cm / 30 inches.

Grounds and Gardens

Hand wash stations all have soap, water and recyclable blue roll and are located at:

- The Welcome centre has 3 sinks, 1 of which is lowered. The 2 main sinks are at a height of 71cm / 28 inches with push pedals at 38cm / 15 inches. The lowered sink is tap activated and at a height of 56cm / 22 inches.
- The Playbarn has 2 hand wash points – 1 inside and 1 outside. The outside hand wash station is trough style at a height of 66cm / 26 inches with 3 taps. The inside hand wash station at a height of 68cm / 27 inches has 2 water points with push pedals at 43cm / 17 inches off the ground to activate.
- Children's playpark hand wash station at a height of 72cm / 28.5 inches has 2 water points with a push pedals at 38cm / 15 inches off the ground to activate.
- The Mill hand wash station is trough style at a height of 76cm / 30 inches with 2 taps. This is on a small pathway with clearance of 86cm / 34 inches.
- The Stables hand wash station is at a height of 73cm / 29 inches and has push pedals at a 38cm / 15 inches off the ground to activate.
- Pooh Sticks Bridge (pictured below) - 2 small sinks, with button water activation at a height of 69cm / 27 inches.



Additional Information

- We have a set of evacuation procedures and should you require it a member of staff will assist you with evacuation.
- Please be aware we offer seasonal events and programming which may affect the above.

Future Plans

- We are currently reviewing our website to make it more accessible, your comments are welcome to assist us with this project.
- We also encourage you to review us online at Euan's Guide
- We are currently undergoing planning for an accessible path and bridge around the Mill Pond area.
- We continue to review our Access Statement and welcome feedback on your visit on how we can improve our accessibility.



Contact Information

Address: Sacrewell,
Thornhaugh,
Peterborough
PE8 6HJ

Telephone: 01780 782254

Email: info@sacrewell.org.uk

Website: <http://www.sacrewell.org.uk/>

Hours Of Operation: Open 7 days a week 9:30am-5pm (please check website for changes)

Local Public Transport: The nearest railway stations are Stamford (6.7miles) and Peterborough (8.6miles). CallConnect on demand bus service is available for pre-booked journeys Monday - Saturday. Call CallConnect on 0345 263 8153 for more information